【Customer FAQs】How do I stop automatic payments on Sirius?

To cancel your SiriusXM subscription, log into the SiriusXM Online Account Center, go to the Subscriptions tab, click Manage next to your plan, and select Cancel Subscription. You can also cancel via 24/7 online chat or by calling Listener Care at (888) 593-6311. Online Cancellation StepsSign in to your account on the SiriusXM Official Site. Navigate to Manage My Account and select Subscriptions.Click Manage on your active plan and choose Cancel Subscription. Follow the prompts and look for a final confirmation screen or email.Alternative Ways to CancelLive Chat: Open the chat widget in the lower right-hand corner of the SiriusXM Support Center. (Note: Opinions are mixed on Reddit; some users note you may need to persistently type "cancel" or decline retention offers through the virtual assistant). Phone: Call (888) 593-6311 (Hours: Monday–Sunday, 8 am – 8 pm ET).App Store Subscriptions: If you billed your streaming-only plan through Apple or Google Play, cancel directly via your phone's Subscriptions settings.If you'd like, let me know:Are you trying to cancel a car radio or a streaming-only plan?Did you sign up directly or through an app store?I can give you more specific guidance based on your setup.

You can cancel your SiriusXM subscription online through the SiriusXM Online Account Center, via live chat, or by calling customer care at (888) 593-6311.To avoid being billed for your next cycle, you must cancel at least 24 hours before your renewal date. Please note that selling your car or deleting the app will not automatically stop your subscription. 💻 Cancel Online (Website or Live Chat)If you purchased your plan directly from SiriusXM, follow these steps to cancel without calling:Log into your account on the SiriusXM Online Account Center.Head to the Subscriptions tab. Locate the plan you want to stop and select Manage.Follow the prompts to Cancel Service.Alternatively, launch the Live Chat feature on the SiriusXM Help Page to have a digital agent process it for you.📞 Cancel by PhoneIf you prefer speaking to an agent or cannot find the online cancellation button on your specific plan account, call customer service directly:Phone Number: (888) 593-6311 (or alternative customer line (888) 593-6311).What to prepare: Have your Account Number or Radio ID ready. Be prepared for the agent to offer discounted retention rates to keep you from canceling.📱 Cancel via App Store (Apple / Google Play)If you signed up for SiriusXM directly through your smartphone's app store, you must cancel through your phone's subscription settings rather than SiriusXM:Apple Devices: Open Settings > tap your Apple ID name > Subscriptions > SiriusXM > Cancel Subscription.Android Devices: Open the Google Play Store > tap your profile icon > Payments & subscriptions > Subscriptions > SiriusXM > Cancel subscription.If you are dealing with a car dealership trial or want to check if you qualify for a partial refund, let me know so I can give you the exact details!

How do I cancel my SiriusXM subscription online?

To cancel your subscription you can either: Go to the Subscriptions tab in the Online Account Centre, call (888) 593-6311, or you can chat with an agent. Visit our Contact Us page for our call centre and chat hours. You can cancel your SiriusXM subscription online by logging into your account center, using their online chat, or managing app store subscriptions. 2Online Account StepsGo to the SiriusXM Account Center and log in. Select the Subscriptions tab.Click Manage next to your active plan.Scroll down and choose Cancel Subscription, then follow the prompts. SiriusXM +3Alternative Online MethodsLive Chat: Click the chat icon in the bottom right corner of the SiriusXM website to process the cancellation through a support agent.Third-Party Billed Plans: If you signed up through Apple or Google Play, you must cancel directly via the subscriptions menu in your device's account settings. SiriusXM +3If you'd like, let me know:Are you billed directly by SiriusXM or through a third party (like Apple or Google)?Are you trying to cancel a car radio or an app-only plan?I can give you more specific directions.

How to cancel SiriusXM in car without calling?

You can cancel your car's SiriusXM subscription without calling by using the online chat or the account management portal. Go to the SiriusXM Online Account Center to log in, navigate to the "Subscriptions" tab, and select "Manage" or "Cancel". Alternatively, use their online chat feature to request a cancellation from a digital agent.Online Cancellation MethodsAccount Portal: Log into your account online, find your vehicle under the Subscriptions tab, click Manage, and follow the prompts to complete the cancellation.Live Chat: Go to the official support page, open the chat window, type "Cancel" or ask to chat with a live support agent to process it via text.App Store (If applicable): If your billing goes through Apple or Google Play rather than directly through SiriusXM, cancel it via your phone's subscription settings (e.g., Apple ID or Google Play Subscriptions).Opinions on Reddit are mixed regarding how smooth the direct self-service button is; some users report having to speak with a representative through the online chat function to finalize the cancellation rather than clicking a standalone button.If you'd like, let me know:How you currently pay for the service (direct with SiriusXM vs. Apple/Google)Whether you see a cancel option in your online portalI can help guide you through the exact steps for your setup.

To cancel your subscription, you can either:
Sign into your SiriusXM online account at siriusxm.com and click on your subscription plan then follow the online cancellation process.
Chat with a SiriusXM agent using our online chat.
Call 888-593-6311.

Is SiriusXM hard to cancel?

To cancel a SiriusXM subscription, users can call the customer care number and be prepared to negotiate; online cancellation is not always available, and some users have reported being told they cannot cancel online. "Call customer care. They will offer big discounts if you ask to cancel."

No, SiriusXM is not technically hard to cancel, but the process can be tedious. You can manage and cancel your account directly through the SiriusXM Account Portal online, via online chat, or by calling Listener Care. However, the company is notorious for aggressive retention pitches and promotional offers that you must decline to finish the cancellation. What to Expect When CancelingOnline and Chat Options: You can log into your account, go to your subscriptions, and select the cancel option. You may be routed through an online chat or automated retention prompts.Retention Tactics: Agents or automated systems will often pitch heavily discounted rates or special promotions to keep you from leaving.Firmness Required: You must repeatedly and firmly state that you want to completely cancel your service rather than accepting a lower price.Third-Party Billing: If you signed up through Apple, Google Play, or another third party, you must cancel through their respective subscription management settings rather than directly through SiriusXM. Timing: Make sure to cancel at least 24 hours before your next billing or renewal date to avoid getting charged for the next cycle.If you'd like, I can give you the exact phone number for Listener Care or guide you through the steps to log in and find the cancellation button on their site.

How do I avoid SiriusXM auto-renewal?

Cancel your SiriusXM subscription by calling (888) 593-6311 or using the SiriusXM Chat Support. Keep your Radio ID/ESN and account number handy, and be prepared to decline multiple promotional retention offers.
To avoid SiriusXM auto-renewal, you must officially cancel your subscription at least 24 hours before your next billing date through your account portal or the specific billing provider you used. Simply deleting or uninstalling the app from your device will not stop the automatic charges.Cancel Billed-Direct SubscriptionsIf you are billed directly by SiriusXM, use one of these methods to stop the renewal:Online Account: Log into the SiriusXM Online Account Center, go to Subscriptions, select your active plan, and click Cancel Subscription.Live Chat: Visit the SiriusXM Help Center to launch a digital chat session and request cancellation.Phone Support: Call SiriusXM Listener Care directly at (888) 593-6311 to have an agent manually terminate the auto-renewal.Cancel Third-Party SubscriptionsIf you signed up through an app store or mobile provider, SiriusXM cannot cancel it for you. You must manage it through them directly:Apple Devices: Open your iOS Settings, tap your Apple ID name, select Subscriptions, choose SiriusXM, and tap Cancel Subscription.Google Play: Open the Play Store app, tap your profile icon, navigate to Payments & Subscriptions, select the app, and cancel.Other Providers: Log into your respective account portal if you are billed through platforms like Roku or T-Mobile to toggle off the service.Best Practices to Prevent ChargesCheck the Deadline: Always finalize your cancellation a few days early to ensure the system processes it before the 24-hour cutoff window.Save the Receipt: Retain your cancellation confirmation email or chat transcript as legal proof of termination.Use Virtual Cards: Consider using a temporary digital mask card (like

Privacy.com) for future promotional trials so the card automatically declines if an auto-renewal triggers.If you would like, let me know:What device or platform you used to sign up?Are you currently on a free trial or a paid promotion?Do you want tips on how to haggle for a cheaper renewal rate instead of canceling?I can give you the exact steps or script to handle your specific situation.

How do I stop automatic payments on Sirius?

To turn off auto-renewal for SiriusXM, you must cancel your subscription. SiriusXM does not have a separate toggle to stop auto-renewal while keeping the service active; all plans automatically renew until you cancel. You need to cancel at least 24 hours before your renewal date.

How to Cancel Your Subscription
Log in to the SiriusXM Online Account Center, go to the Subscriptions tab, and select Cancel Subscription.
Use the online chat feature on the SiriusXM Help Page to speak with an agent.
Call Listener Care at (888) 593-6311.
If you bought your subscription through an external service like Apple or Google Play, cancel it directly through your device's app store account settings.

To stop automatic payments on SiriusXM, you must cancel your subscription or turn off auto-renewal through their website, app, or by contacting customer service at (888) 593-6311.Online Method (Recommended)Log in to the Online Account Center on the SiriusXM website.Navigate to the "Subscriptions" tab.Select "Manage" or "Manage Account" for your active plan.Select "Cancel Service" and follow the prompts to confirm.Other MethodsLive Chat: Use the 24/7 chat feature on the "Contact Us" page of the website to cancel.Phone: Call Listener Care at (888) 593-6311 to cancel, available daily from 8 AM to 8 PM ET.Third-Party Subs: If you signed up via Apple, Google Play, or Roku, you must cancel through that specific provider's subscription settings.Note: You must cancel at least 24 hours before your next renewal date to avoid charges, but you can generally use the service until the end of your prepaid period.